

EVENT CENTER

Please click on the link below to see new dates for the venue:

<https://www.ticketmaster.com/legends-casino-event-center-tickets-toppenish/venue/123450>

Tesla

Original Performance Date: April 10

RESCHEDULED

This event has been rescheduled to September 19. Your current ticket will be valid for the rescheduled date. ***See below for refund information if you are unable to make the rescheduled date.***

https://help.ticketmaster.com/s/article/What-happens-if-my-event-is-postponed-or-rescheduled?language=en_US

Roy Jones Jr. Fight Night

Original Performance Date: April 23

This event has been cancelled.

Tyler Henry Hollywood Medium

Rescheduled Performance Date: May 1

POSTPONED.

Since Stay Home Stay Healthy has extended through May 4, the show has been postponed. We are currently working with the promoter to find a new date. We'll update this information on our website once it is finalized, but please bear with us. With so many events cancelling nationwide, the process can take some time right now.

The Commodores

Original Performance Date: May 9

RESCHEDULED

This event has been rescheduled to October 10th. Your current ticket will be valid for the rescheduled date. ***See below for refund information if you are unable to make the rescheduled date.***

https://help.ticketmaster.com/s/article/What-happens-if-my-event-is-postponed-or-rescheduled?language=en_US

Pow Wow

Original Event Date: May 22-25

CANCELLED

For upcoming events, please visit Ticketmaster. <https://www.ticketmaster.com/legends-casino-event-center-tickets-toppenish/venue/123450>

My event was cancelled or postponed and I cannot attend the new date, and I bought tickets from the gift shop. How do I get a refund?

If your tickets were purchased after January 1, 2020, please visit the gift shop when we reopen to receive a refund. You will need to present your tickets and a receipt.

My event was cancelled or postponed and I cannot attend the new date, and I bought tickets from the Ticketmaster. How do I get a refund?

Log into your Ticketmaster account online. You will see an option for a refund next to your tickets.

Follow the instructions from Ticketmaster for receiving a refund.

https://help.ticketmaster.com/s/article/What-happens-if-my-event-is-postponed-or-rescheduled?language=en_US

HOTEL RESERVATIONS

I am scheduled to stay in the hotel during the closure. Can I get a refund?

Our hotel team members are in the process of contacting each guest impacted by this closure individually to assist you with refunds, rescheduling, and other questions that may have impacted your plans.

CASINO PROMOTIONS/LEGENDS REWARDS

What will happen with the promotions during the closure?

All promotions scheduled now through April 8th have been cancelled.

I have Xtra Rewards. Will I lose them?

Your unused mailer offers will expire as normal. You will receive your upcoming offers soon, and they will be valid as stated on the mailer once we reopen. Players club members will not lose Xtra Rewards. We are in the process of suspending those rewards, and they will resume when the casino reopens.

Will my offers drop because I can't play during the closure?

No, the closure will not affect your future mailings. Your offers are based only on play you have while using your Legends Rewards card.

What about the Gift of the Month program?

Once opening dates and timelines have been determined, we will reschedule dates for March and April Gift of the Month. We will share this news via, website, social media, and player's club.

I'm a Legends Rewards member, and my birthday was in March. How do I redeem the free buffet?

Happy Birthday! If you already redeemed the voucher for your March birthday, keep it. When we reopen, you'll be able to bring it to the Players Club and exchange it for that month.

If you haven't redeemed your voucher yet, visit the Players Club like you would have on your birthday with your valid ID, and they'll wish you a belated Happy Birthday while they print up your voucher.

What about the monthly cash drawings? Will you have the "Mad Money" drawings when you re-open? What happens to my entries?

The “Mad Money Cash Drawings” promotion expires on March 26th and all entries will expire in the VDM. Player’s club members can begin earning entries in the new monthly promotion upon reopening. We will share this news via, website, social media, and player’s club.

Will the Poker Tournaments and high hands be rescheduled?

Yes, High Hand promotions will begin again once we reopen. Poker tournament updates will be posted as soon as more information is available.

Will I still receive my win/loss statement upon request?

All Win/Loss statements will be processed upon reopening.